

Introducing HotelKey Kiosk

powered by AIKey

-  Frictionless, guest-led arrivals
-  Intelligent service powered by AIKey
-  Agile staffing, superior guest care



The HotelKey Kiosk Solution

Intelligent reception workflows designed to fast-track guest arrivals, reduce overhead, and drive growth.

Key Features



Smart search & check-in for instant reservation lookup & confirmation.



Integrated ID Verification for secure guest identity scanning.



Dynamic revenue growth with automated upselling and add on options.



AI-powered assistance to address guest inquiries instantly.



Hybrid key issuance for both digital and physical keycards.



Instant human support from live agents whenever needed.



Seamless payment processing for secure transactions.



End-to-end encryption and identity validation for enhanced security.



Intuitive, modern design for a user-friendly interface.

Walk in. Check in. No lines. No counters.



Automation where it matters. Hospitality where it counts.

- **Guest Arrival:** Guests begin their journey with a smooth, guided check-in experience.
- **Information Collection:** Essential guest information is captured quickly and securely.
- **Trusted ID Verification:** Fast, compliant ID verification ensure safety without slowing arrivals.
- **Secure Payment:** 3D Secure and wallet-based payments are processed seamlessly and safely.
- **Key Handover:** Digital or physical key issued instantly, room access, ready on arrival.



Easy Assembly

Plug-and-play setup that gets your reception solution live quickly, with minimal downtime or IT effort.



2,000+ Hours Saved

Automate routine front-desk tasks & reclaim over 2,000 labor hours annually, without compromising guest service.



Fast, Guest-Led Arrivals

End-to-end encryption and identity validation gives guests confidence and protects your property from fraud.



AI-Powered, Human-Backed

AIKey powers smart automation with instant access to live agents, providing the perfect balance of efficiency and human connection.

24/7 Self-service check-in. Built for the modern lobby.

Empower guests with a modern, frictionless arrival. HotelKey's AI powered Kiosk, transforms check-in into a seamless, self-service experience minimizing wait times with automated ID verification, payments, room assignment, and key issuance, all through a standardized workflow.

Dedicated Live Agents

For hoteliers looking for greater operational assistance, we also offer the option to upgrade to a Dedicated Live Agent.

Get the exact level of operational support you need. While all properties include 24/7 on-demand agents ready to help guests at the touch of a button, choosing a Dedicated Live Agent for your kiosk replicates the welcoming experience of a traditional front desk. Your agent is live and always on camera to deliver a superior, face-to-face guest experience while also handling broader operational tasks such as answering your hotel's incoming phone lines.

Talk to Our Team Today!

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Step into the Kiosk experience

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